



At Sarasota Sunny South RV Resort, the health and well-being of our residents, guests and employees is our number one priority. As COVID-19 is still a widespread concern, Federal, State and local governments continue to recommend or mandate restrictions while others are moving towards a phased approach re-opening. We want to continue providing you with as much information as possible about our efforts to help keep our residents, guests, and employees safe and healthy during our reopening.

We will continue to closely monitor the Centers for Disease Control and Prevention (CDC) and World Health Organization's statements regarding the novel form of coronavirus (COVID-19) and following guidelines from these agencies and other local and state government agencies.

Our commitment is to our guests as States and municipalities begin to lift restrictions related to the COVID-19 crisis, we are preparing to re-open amenities in our communities and resorts. Our primary focus throughout this process is the health and well-being of our guests and employees.

To ensure your safety, we have developed a phased approach to reopening. We are in communication with local resources and actively securing adequate cleaning supplies, signage, and proper protective equipment for our employees. We will move into Phase One as detailed below:

- **Phase One:** Restricted Operations. This phase will be focused on opening our outdoor amenities; however, restrictions and/or operational modifications may still apply with reduced availability of certain amenities and common areas. You will also notice social distancing signage and enhanced cleaning protocols throughout the resort.

Please note the above is subject to change in accordance with State and local guidelines.

As of Tuesday, May 19, 2020, our swimming pools, spas, sport courts, restrooms / bathhouses and laundry facilities will be open for resident and guest use at all of Zeman's Florida manufactured housing communities and RV resorts. All registered residents and guests will be required to sign a Waiver of Liability and Indemnification Form and follow all established Zeman Phase One Reopening Protocols in order to use the amenities. The waiver form is attached below, please read, sign and return to the Management Office, phase one reopening protocols are outlined below for your review. If a resident or guest chooses not to sign the waiver form please know that you will not be allowed to use the amenities at the community or resort during phase one reopening.

We are in this together and it will take a combined effort to ensure everyone's health and safety as we move forward with our Phase One reopening. Please know that local law enforcement

and agencies such as the Department of Health are and have been visiting the community and resort to monitor the use and conditions of our amenities and will continue to do so. It is our sincere hope that all guests will easily adapt to our Phase One reopening protocols to ensure the continued enjoyment of our amenities by all. Management does not expect to run into enforcement concerns, however if we do, we will take the appropriate steps to address and resolve the situation up to and including loss of amenity use.

Should you have further questions or concerns regarding the information contained in this letter, please contact your Resort Manager directly.